



Oxford Playhouse Bad Weather Policy

In the unlikely event we have to cancel a performance because of seasonal bad weather we will inform all bookers with as much notice as possible and offer:

Tickets to an alternative performance of the same production.

Credit to the value of the tickets purchased to be used as the booker wishes on a future show.

Or a full refund.

If a performance goes ahead as planned, but you feel unable to travel due to bad weather, we will offer:

Tickets to an alternative performance of the same production.

Credit to the value of the tickets purchased to be used as the booker wishes on a future show.

Please note: if a performance goes ahead ***you must inform the Ticket Office that you are/were unable to attend within 24 hours of the performance you booked for finishing*** in order for an exchange or credit to be administered.